

# Blind & Sons

HEATING ~ COOLING ~ PLUMBING ~ ELECTRIC

State License #20059

## PERFORMANCE GUARANTEE

We guarantee that when the equipment we have installed is maintained and operated in accordance with the manufacturer's operating and maintenance manual, the system will perform as we have stated herein. We have promised temperature variance at your thermostat of no more than plus or minus 3 degrees from your thermostat set point. If the temperatures are not achieved, we will make any modifications, at no charge to you for a period of five years. *When you sign anyone else's agreement there is no assurance that it will provide the comfort you hoped for. Others sell you equipment... we assure your comfort!*

The cooling system will maintain a 75°F indoor temperature on a 90°F summer day.  
The heating system will maintain a 70°F indoor temperature on a 0°F winter day.

## 100% SATISFACTION GUARANTEE

We agree to accept both personal and company responsibility for your 100% complete satisfaction with the materials and the craftsmanship provided by us and paid for by you. During the first year, if you are dissatisfied with the performance of the equipment, our service, our people, we will correct the problem to your satisfaction and if we cannot satisfy you with our efforts, we will remove the system that we installed within thirty (30) days of your request and refund the entire contract price.

## INVESTMENT GUARANTEE

Anyone can make something cheaper by cutting corners and pricing it for less. So, it's important to know what is and is not included in any heating and cooling system you choose for your home. The Investment Guarantee is our promise to you that you cannot find a comparable installation for less... or we'll pay you a \$50 bonus over the difference. All we ask is that the comparison be "apples to apples."

## "NO LEMON" GUARANTEE

Manufacturer's have admitted that 9% of their equipment comes from the factory with some kind of defect. We guarantee that the equipment we have installed is maintained and operated in accordance with the manufacturer's operating and maintenance manuals, should your compressor or heat exchanger fail in the first 5 years... we will replace it with a brand new current model, free of charge. *Know that, should you be one of the unfortunate 9%, you can rest assured that we will replace your furnace or condensing unit... and even apologize for the inconvenience! No one else will make a pledge that strong.*

Everything that we do in your home is 100% guaranteed... in writing!  
**NO RISK. YOU CAN'T LOSE!**

Homeowner: \_\_\_\_\_ Date: \_\_\_\_\_

Comfort Consultant: \_\_\_\_\_ Date: \_\_\_\_\_

# SHOPPING AROUND?

*make sure you compare more than prices and equipment*

	US	THEM		US	THEM
Years in business?	Since 1937	<input type="text"/>	Is the company licensed in heating and air conditioning?	State License #20059	<input type="text"/>
Does the company ever charge overtime fees?	NEVER	<input type="text"/>	Is the company licensed in plumbing?	State License #20059	<input type="text"/>
Did you see proof of Property & Accident Insurance?	YES	<input type="text"/>	Is the company licensed in boilers?	State License #20059	<input type="text"/>
Did you see proof of Worker's Compensation Insurance?	YES	<input type="text"/>	Is the company licensed in electrical?	State License #20059	<input type="text"/>
Does the company have its own employees or do they use subcontractors?	OWN	<input type="text"/>	Does the company offer a 100% satisfaction or money back guarantee and will they give it to you in writing?	YES	<input type="text"/>
Does the company require its employees to wear shoe covers and use drop cloths?	YES	<input type="text"/>	Does the company guarantee equipment performance in writing?	YES	<input type="text"/>
Do you have a verified local address of the company?	YES	<input type="text"/>	Does the company offer a "NO LEMON" pledge that exceeds the manufacturer's warranty?	YES	<input type="text"/>
Are all workmen "Trust Certified" with criminal background checks?	YES	<input type="text"/>	Does the company perform a thorough comfort Needs Analysis Interview to insure selections are right for your family?	YES	<input type="text"/>
Does the company have a drug free workplace policy?	YES	<input type="text"/>	Does the company measure your home and calculate an accurate heat loss/heat gain analysis for proper equipment sizing?	YES	<input type="text"/>
Are the company trucks clearly marked with the company's name?	YES	<input type="text"/>	Does the company provide several methods of payment including bank financing?	YES	<input type="text"/>
Do all workmen wear company name badges with photo ID?	YES	<input type="text"/>	Does the company have enough employees to provide after hours, holiday, and extreme weather services in a timely fashion?	YES	<input type="text"/>
Will the company follow all EPA guidelines for reclaiming refrigerants, and handling toxic materials?	YES	<input type="text"/>			
Are references available upon request?	YES	<input type="text"/>			

**WE ARE YOUR ONLY "NO HASSLE," SINGLE SOURCE**  
for all your heating, cooling, electric, plumbing and air quality needs.

**BlindandSons.com ~ 330-753-7711**